

Lour Road Group Practice
CONTRACT BETWEEN PATIENT and PRACTICE
(to be signed at Registration)

You have the right to be treated with courtesy and respect by the Practice staff and doctors. Please treat them in the same manner.

We will endeavour to provide you with access to a GP, practice nurse or other healthcare professional however, this may not necessarily be the GP of your choice.

If you cannot keep an appointment, please let us know this as soon as possible so that the appointment slot may be offered to another patient.

If patients are violent or threaten violence to anyone on the Practice premises, they will be asked to leave. The incident will be reported to the police, and steps will be taken to remove them from the Practice list immediately.

If any patient fails to attend a pre-booked appointment, we will apply our Appointments DNA Policy by writing to them. If a patient consistently fails to attend their appointments, further letters will be issued and the patient may ultimately be removed from the practice list.

As patients, you are responsible for your own health and that of any dependants. It is important that you take heed of any information or advice given to you by any health professional.

- **I have read and understood the above.**
- **I undertake to give notice of any appointment that I will be unable to attend. I understand that, if I cancel or fail to attend an appointment, another might not be available for a further 2 working days, and might not be with the doctor of my choice.**
- **I undertake that, should I require a repeat prescription, I must give at least 2 working days' notice for the signed prescription order to be prepared for the chemist.**
- **I understand that, should I fail to act in accordance with this Contract, I may be removed from the list of patients registered at Lour Road Group Practice.**

Signed..... on
(Patient Signature) (Date)

Print Name D.O.B.